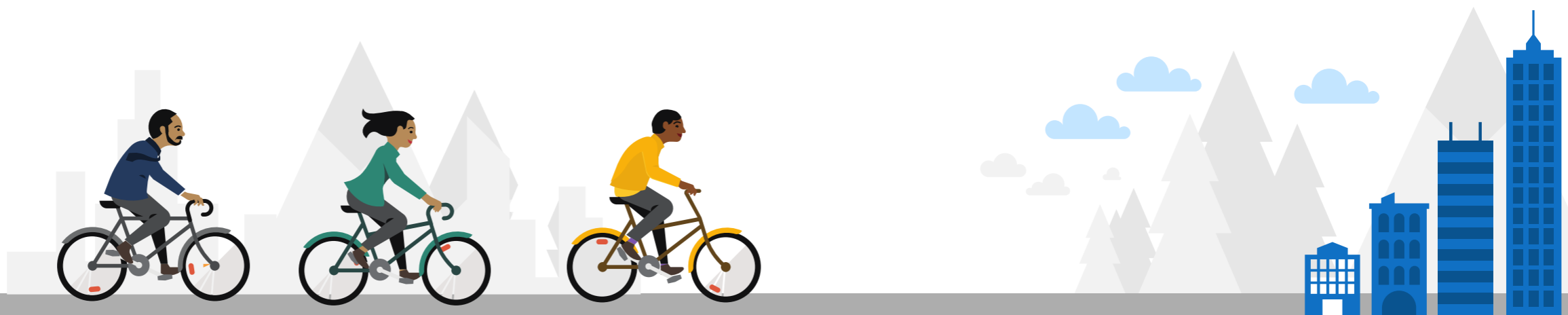


# Intcomex Cloud Platform

Functionality - Reset Price Protection



# Reset Price Protection



# Reset Price Protection: Introduction

The **Reset Price Protection** functionality allows you to update the price of an already provisioned subscription with a new value that the service has configured in a price list or Marketplace. This change is not retroactive, so it will only affect the current and subsequent billing cycles.

The screenshot displays the Intcomex Cloud user interface. At the top, there is a search bar and navigation icons. The main content area shows the details for the '(NCE) Exchange Online Kiosk' service, including its cost and selling price. A modal dialog box titled 'Reset Price Protection' is open in the center, showing a date and time selection (2023-05-09 16:29) and a dropdown menu for the service (MAGICDUST BOX - ABBIE BOX - Market...). The dialog has 'Cancel' and 'OK' buttons. The background interface includes a sidebar with 'COMPANY STRUCTURE' and 'MAGICDUST BOX' details, and a bottom navigation bar with icons for 'NEW SERVICE', 'TERMINATE', 'RESET PRICE PROTECTION', 'MOVE', 'CHANGE STATUS', 'RENEW', and 'UPGRADE'. A 'Self Help' button is visible on the right side.

COMPANY STRUCTURE

Search by account, service nam...

English

This account has price protection till 2024-02-03 18:17 UTC

ABBIE BOX S.A.C. > MAGICDUST BOX > (NCE) Exchange Online Kiosk (378176)

(NCE) Exchange Online Kiosk

Cost: 1.99 \$ Monthly fee 1.99 \$ Per 1 month(s)

Selling price: 2.40 \$ Monthly fee 2.40 \$ Per 1 month(s)

Reset Price Protection

2023-05-09 16:29

MAGICDUST BOX - ABBIE BOX - Market...

Cancel OK

AVAILABLE SERVICES AUDIT LOG

CANCELATION

About cancellation: Subscription cancellation is only allowed within 7 days from purchase moment or subscription renewal.

LICENSE REDUCTION

About license reduction: License reduction is only allowed within 7 days of purchasing new licenses on the subscription. View the

NEW SERVICE TERMINATE RESET PRICE PROTECTION MOVE CHANGE STATUS RENEW UPGRADE

15

# Reset Price Protection: Application

Your first step is to click on the **Marketplace** module (🛒). Then, click the **Pricelists** option.

The screenshot displays the Intcomex Cloud Platform (ICP) user interface. At the top, there is a navigation bar with the Intcomex Cloud logo, a search bar, and various utility icons. Below the navigation bar, a sidebar menu is visible under the heading "COMPANY HIERARCHY". The "Pricelists" option is highlighted in yellow, and a mouse cursor is pointing at it. The main content area features a large blue banner with the text "Trabajamos para mejorar tu experiencia en tu ICP" and "Updates de Intcomex Cloud Platform que te ayudarán a gestionar mejor tu negocio". Below the banner, there are three promotional cards: "Soporte Latam" (Support Latam), "Webinar", and "Er" (likely Entrenamiento). The bottom of the interface includes a dark footer with a "+ NEW" button and a notification icon showing "15".

**COMPANY HIERARCHY**

Search

- ABBIE BOX S.A.C.
  - CLOUDY TEAM
  - FLY FORCE
  - MAGICDUST BOX
  - OINSAMED S.A.S.

**ICP** Intcomex Cloud Platform

**Trabajamos para mejorar tu experiencia en tu ICP**

Updates de Intcomex Cloud Platform que te ayudarán a gestionar mejor tu negocio

**Ahora podrás:**

- Visualizar el monto rest
- Dar seguimiento del comp
- Dar seguimiento de tu con
- Identificar mejor los aprov realizados, y mucho más

**Soporte Latam**

Si tienes dudas, necesitas ayuda sobre nuestros productos o servicios, puedes acceder a nuestra plataforma de soporte.

**Webinar**

Accede a nuestros materiales de webinar

**Er**

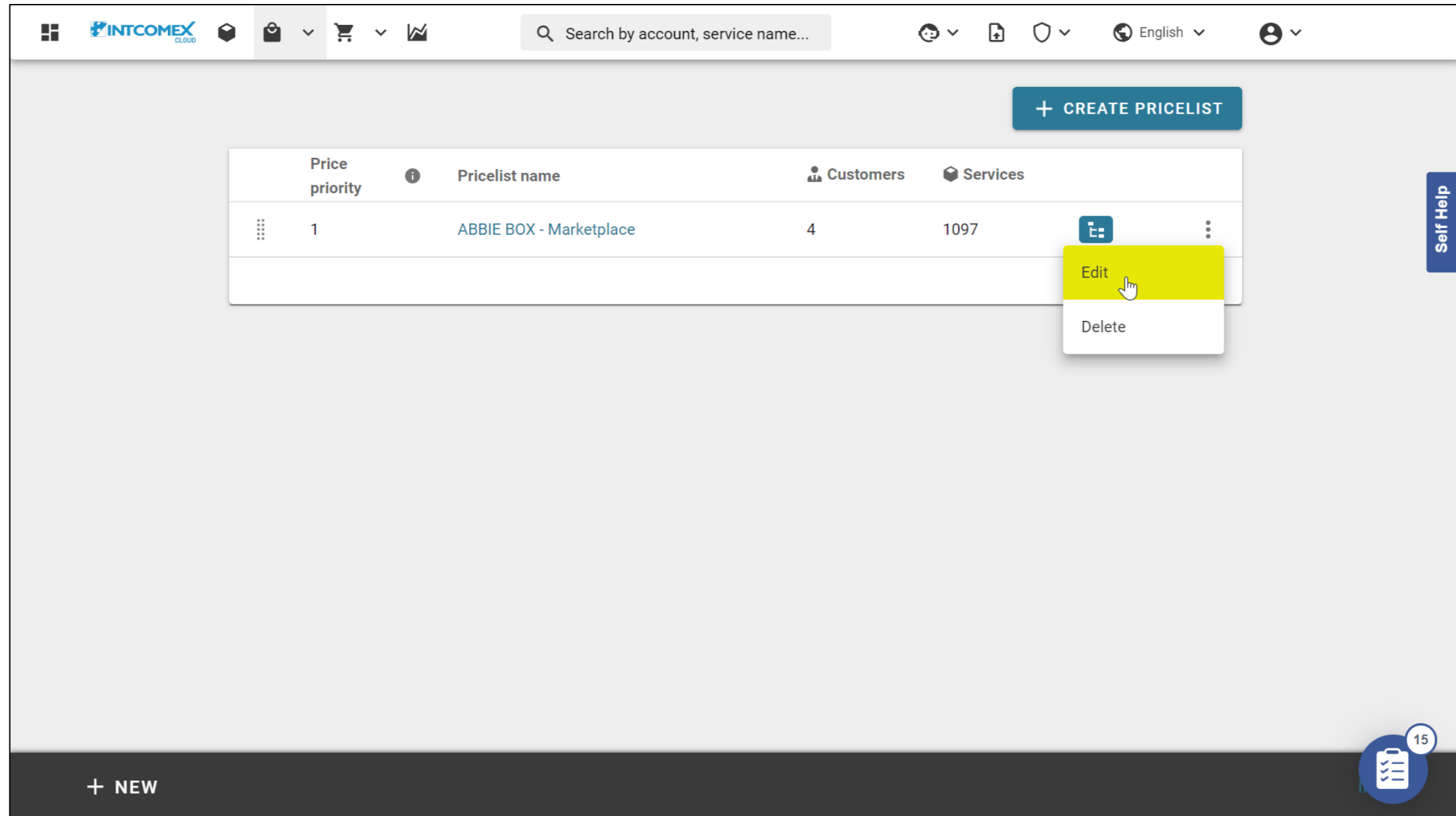
En Intcome dispuesto p siguientes Manual del Manual de Entrenamie

+ NEW

15

# Reset Price Protection: Application

Identify the price list or marketplace from which the value to be updated will be obtained. Then, click on the three dots located on the right side (⋮) and then click on the **Edit** option.



The screenshot displays the Intcomex Cloud interface. At the top, there is a navigation bar with the Intcomex Cloud logo, a search bar labeled "Search by account, service name...", and various utility icons. A blue button labeled "+ CREATE PRICELIST" is positioned in the top right corner of the main content area. Below this is a table with the following columns: "Price priority", "Pricelist name", "Customers", and "Services". The table contains one row with the following data: Price priority: 1, Pricelist name: ABBIE BOX - Marketplace, Customers: 4, Services: 1097. A context menu is open over the right side of this row, showing "Edit" (highlighted in yellow) and "Delete" options. A "Self Help" button is visible on the right edge of the interface. At the bottom left, there is a "+ NEW" button, and at the bottom right, there is a notification icon with the number "15".

Price priority	Pricelist name	Customers	Services
1	ABBIE BOX - Marketplace	4	1097

# Reset Price Protection: Application

In the search box, type in the service whose price you want to update. After that, click on the magnifying glass icon (Q) or press Enter.

The screenshot displays the Intcomex Cloud Marketplace interface. At the top, there is a navigation bar with the Intcomex Cloud logo, a search bar containing the text "Search by account, service nam...", and various utility icons. Below the navigation bar, the page title "ABBIE BOX - Marketplace" is visible. A search filter is applied, showing "(NCE) Exchange Online Kiosk" in a yellow box. The search results are displayed in a grid format, featuring several Microsoft services:

- Microsoft Microsoft 365 Business Standard (From 12.50 \$/Month)
- Microsoft (NCE) Microsoft 365 Business Standard (From 0.00 \$/Month)
- Microsoft Microsoft 365 Business Basic (From 5.00 \$/Month)
- Microsoft Microsoft 365 Apps for business (From 8.25 \$/Month)
- Microsoft (NCE) Microsoft 365 Business Basic (From 5.033 \$/Month)
- Microsoft Azure Plan
- Microsoft (NCE) Microsoft 365 Apps for business
- Microsoft Exchange Online (Plan 1)

At the bottom of the interface, there is a footer with a "+ NEW" button, a navigation bar with icons for "ADD SERVICES", "REVIEW T&C", "EDIT ALL PRICES", "EXPORT PRICES", and "COPY MARKETPLACE", and a "Self Help" button. The page number "15" is also visible in the bottom right corner.

# Reset Price Protection: Application

Click on the three-dot icon located on the upper right side of the service.

The screenshot displays the ABBIE BOX Marketplace interface. At the top, there is a navigation bar with the INTCOMEX CLOUD logo, a search bar, and various utility icons. Below this, the page title "ABBIE BOX - Marketplace" is visible. A search filter is applied for "(NCE) Exchange Online Kiosk". The search results show a single service card for "Microsoft (NCE) Exchange Online Kiosk" with a price of "From 1.90 \$/Month". A hand cursor is pointing to the three-dot menu icon in the top right corner of the service card. The interface also includes a "Self Help" button on the right side, a "20 items per page" dropdown at the bottom left, and a "1 - 1 of 1 items" indicator at the bottom right. A bottom navigation bar contains icons for "NEW", "ADD SERVICES", "REVIEW T&C", "EDIT ALL PRICES", "EXPORT PRICES", and "COPY MARKETPLACE".

# Reset Price Protection

Click on **Edit price**.

The screenshot displays the ABBIE BOX Marketplace interface. At the top, there is a navigation bar with the INTCOMEX CLOUD logo, a search bar, and user profile options. Below this, the page title 'ABBIE BOX - Marketplace' is visible. A search bar contains the text '(NCE) Exchange Online Kiosk'. To the right of the search bar are filters for 'Clear all', 'Filter hidden', 'Categories (1)', 'Vendors (1)', 'Tags (4)', and 'Sort by', along with a 'Search' button. On the left, there is a '+ Add services' button. The main content area features a service card for '(NCE) Exchange Online Kiosk' with a price of 'From 1.90 \$/Month'. A context menu is open over the card, showing 'Edit price' and 'Remove' options. A 'Self Help' button is located on the right side of the page. At the bottom, there is a navigation bar with icons for '+ NEW', 'ADD SERVICES', 'REVIEW T&C', 'EDIT ALL PRICES', 'EXPORT PRICES', and 'COPY MARKETPLACE'. A '20 items per page' dropdown is on the left, and '1 - 1 of 1 items' is on the right. A notification icon with the number '15' is in the bottom right corner.



# Reset Price Protection: Application

Modify the price of the required offer and then save the changes by clicking the **OK** button.

INTCOMEX CLOUD

Search by account, service nam...

English

### Edit prices ((NCE) Exchange Online Kiosk)

Length (in days) 365  Change service-defined Price Protection  Add markup of 20.00

Billing rule	Product number	Fee type	Purchase price	Suggested retail price	Selling price	Margin
- P1Y (Quantity)						
Billing Type = PROMO Prepaid (with 1-year commitment) - P1Y (Quantity)	CFQ7TTCOLH0L:0001:C...	Prepaid for 12 month(s) per unit	18.8928 \$	22.80 \$	22.80 \$	17.14 %
Billing Type = Monthly (with 1-month commitment) - P1M (Quantity)	CFQ7TTCOLH0L:0001:C...	Monthly per unit	1.9872 \$	2.40 \$	3.00 \$	33.76 %
Billing Type = PROMO Monthly (with 1-month commitment) - P1M (Quantity)	CFQ7TTCOLH0L:0001:C...	Monthly per unit	1.6608 \$	1.99992 \$	1.99992 \$	16.96 %

OK Cancel

+ NEW

ADD SERVICES REVIEW T&C EDIT ALL PRICES EXPORT PRICES COPY MARKETPLACE

15

Self Help

# Reset Price Protection: Application

Go to the main menu by clicking on the Intcomex logo and then select the respective subscription.

The screenshot displays the Intcomex Cloud interface. At the top, there is a navigation bar with the Intcomex logo, a search bar, and user profile information. The left sidebar shows the 'COMPANY STRUCTURE' with a search bar and a list of companies. The main content area is titled '(NCE) Exchange Online Kiosk' and includes a blue banner stating 'This account has price protection till 2024-02-03 18:17 UTC'. Below this, there are two price cards: 'Cost' at 1.99 \$ Monthly fee and 'Selling price' at 2.40 \$ Monthly fee. The interface also features tabs for 'CONFIGURATION', 'SERVICE INFO', 'AVAILABLE SERVICES', and 'AUDIT LOG'. The 'ORDER DETAILS' section includes a table with the following information:

Subscription Name	(NCE) Exchange Online Kiosk
Quantity	1
Billing Type	Monthly (with 1-month commitment) - P1M
Microsoft Tenant Id	98cea72b-720a-4411-ac6d-ac31ba900a92
MPN ID (Reseller)	6395965
OfferId	CFQ7TTCOLH0L:0001:Commercial

The 'CANCELLATION' section provides information about cancellation, and the 'LICENSE REDUCTION' section provides information about license reduction. The bottom toolbar contains icons for 'NEW SERVICE', 'TERMINATE', 'RESET PRICE PROTECTION', 'MOVE', 'CHANGE STATUS', 'RENEW', and 'UPGRADE'. A notification badge with the number '15' is visible in the bottom right corner.

# Reset Price Protection: Application

Click on the **RESET PRICE PROTECTION** button (🔒).

The screenshot displays the Intcomex Cloud user interface. At the top, there is a navigation bar with the Intcomex Cloud logo, a search bar, and user profile information. The main content area is divided into a left sidebar and a main panel. The sidebar shows the 'COMPANY STRUCTURE' with a search bar and a list of companies, including 'MAGICDUST BOX' and '(NCE) Exchange Online Kiosk (1)'. The main panel features a blue banner at the top stating 'This account has price protection till 2024-02-03 18:17 UTC'. Below this, the breadcrumb path is 'ABBIE BOX S.A.C. > MAGICDUST BOX > (NCE) Exchange Online Kiosk (378176)'. The main title is '(NCE) Exchange Online Kiosk'. Two price cards are displayed: 'Cost' at 1.99 \$ Monthly fee (Per 1 month(s)) and 'Selling price' at 2.40 \$ Monthly fee (Per 1 month(s)). Below the price cards are tabs for 'CONFIGURATION', 'SERVICE INFO', 'AVAILABLE SERVICES', and 'AUDIT LOG'. The 'CONFIGURATION' tab is active, showing 'ORDER DETAILS' and 'CANCELATION' sections. The 'ORDER DETAILS' table includes fields for Subscription Name, Quantity, Billing Type, Microsoft Tenant Id, MPN ID (Reseller), and OfferId. The 'CANCELATION' section has an 'About cancelation' box with text: 'Subscription cancellation is only allowed within 7 days from purchase moment or subscription renewal.' Below this is a 'LICENSE REDUCTION' section with an 'About license reduction' box containing text: 'License reduction is only allowed within 7 days of purchasing new licenses on the subscription. View the total quantity currently eligible for'. At the bottom, a dark navigation bar contains icons for 'NEW SERVICE', 'TERMINATE', 'RESET PRICE PROTECTION' (highlighted with a hand cursor), 'MOVE', 'CHANGE STATUS', 'RENEW', and 'UPGRADE'. A notification badge with the number '15' is visible in the bottom right corner.

**COMPANY STRUCTURE**

All companies

Search

MAGICDUST BOX

(NCE) Exchange Online Kiosk (1)

luca.fernandez@magicdustbox.com

Microsoft Organization tenant (magicdustbox.onmicrosoft.com)

This account has price protection till 2024-02-03 18:17 UTC

ABBIE BOX S.A.C. > MAGICDUST BOX > (NCE) Exchange Online Kiosk (378176)

(NCE) Exchange Online Kiosk

Cost 1.99 \$ Monthly fee (i)  
1.99 \$ Per 1 month(s) (i)

Selling price 2.40 \$ Monthly fee (i)  
2.40 \$ Per 1 month(s) (i)

CONFIGURATION SERVICE INFO AVAILABLE SERVICES AUDIT LOG

ORDER DETAILS

Subscription Name	(NCE) Exchange Online Kiosk
Quantity	1
Billing Type	Monthly (with 1-month commitment) - P1M
Microsoft Tenant Id	98cea72b-720a-4411-ac6d-ac31ba900a92
MPN ID (Reseller)	6395965
OfferId	CFQ7TTCOLH0L:0001:Commercial

CANCELATION

About cancelation

Subscription cancellation is only allowed within 7 days from purchase moment or subscription renewal.

LICENSE REDUCTION

About license reduction

License reduction is only allowed within 7 days of purchasing new licenses on the subscription. View the total quantity currently eligible for

NEW SERVICE TERMINATE **RESET PRICE PROTECTION** MOVE CHANGE STATUS RENEW UPGRADE

15

# Reset Price Protection: Application

Then, select the price list or marketplace where you have updated the price of the service.

The screenshot displays the Intcomex Cloud interface for the '(NCE) Exchange Online Kiosk' service. A 'Reset Price Protection' dialog box is open, showing a date and time of 2023-05-09 18:27. The dialog box has a dropdown menu with two options: 'MAGICDUST BOX - ABBIE BOX - Market...' and 'MAGICDUST BOX - ABBIE BOX - Marketplace'. The second option is highlighted in yellow. The background interface shows the service details, including cost and selling price, and a navigation bar at the bottom with icons for 'NEW SERVICE', 'TERMINATE', 'RESET PRICE PROTECTION', 'MOVE', 'CHANGE STATUS', 'RENEW', and 'UPGRADE'.

Cost	1.99 \$ Monthly fee	Selling price	2.40 \$ Monthly fee
1.99 \$	Per 1 month(s)	2.40 \$	Per 1 month(s)

Billing Type	Monthly (with 1-month commitment) - P1M
Microsoft Tenant Id	98cea72b-720a-4411-ac6d-ac31ba900a92
MPN ID (Reseller)	6395965
OfferId	CFQ7TTCOLH0L:0001:Commercial

# Reset Price Protection: Application

Then, click the **OK** button to save the changes.

The screenshot displays the Intcomex Cloud user interface. At the top, there is a navigation bar with the Intcomex Cloud logo, a search bar, and user profile information. The main content area shows the account details for 'ABBIE BOX S.A.C. > MAGICDUST BOX > (NCE) Exchange Online Kiosk (378176)'. A notification at the top indicates that the account has price protection until 2024-02-03 18:17 UTC. Below this, the service details are shown, including the cost (1.99 \$) and selling price (2.40 \$), both with monthly fees. A 'Reset Price Protection' dialog box is open in the center, showing the current date and time (2023-05-09 18:27) and a dropdown menu for the account name. The 'OK' button is highlighted with a mouse cursor. The background is dimmed, showing the 'CANCELLATION' and 'LICENSE REDUCTION' sections. At the bottom, there is a navigation bar with icons for 'NEW SERVICE', 'TERMINATE', 'RESET PRICE PROTECTION', 'MOVE', 'CHANGE STATUS', 'RENEW', and 'UPGRADE'. A 'Self Help' button is visible on the right side, and a notification icon with the number '15' is in the bottom right corner.

COMPANY STRUCTURE

All companies

Search

MAGICDUST BOX

(NCE) Exchange Online Kiosk (1)

luca.fernandez@magicdustbox.com

Microsoft Organization tenant (magicdustbox.onmicrosoft.com)

Search by account, service nam...

English

This account has price protection till 2024-02-03 18:17 UTC

ABBIE BOX S.A.C. > MAGICDUST BOX > (NCE) Exchange Online Kiosk (378176)

(NCE) Exchange Online Kiosk

Cost 1.99 \$ Monthly fee 1.99 \$ Per 1 month(s)

Selling price 2.40 \$ Monthly fee 2.40 \$ Per 1 month(s)

AVAILABLE SERVICES

AUDIT LOG

Self Help

Reset Price Protection

2023-05-09 18:27

MAGICDUST BOX - ABBIE BOX - Market...

Cancel OK

CANCELLATION

About cancellation

Subscription cancellation is only allowed within 7 days from purchase moment or subscription renewal.

LICENSE REDUCTION

About license reduction

License reduction is only allowed within 7 days of purchasing new licenses on the subscription. View the total quantity currently eligible for

Billing Type Monthly (with 1-month commitment) - P1M

Microsoft Tenant Id 98cea72b-720a-4411-ac6d-ac31ba900a92

MPN ID (Reseller) 6395965

OfferId CFQ7TTCOLH0L:0001:Commercial

+ NEW

NEW SERVICE TERMINATE RESET PRICE PROTECTION MOVE CHANGE STATUS RENEW UPGRADE

15

# Reset Price Protection: Application

Finally, the price is updated and is reflected on the **Selling price** label.

The screenshot shows the Intcomex Cloud interface for a subscription. The top navigation bar includes the Intcomex Cloud logo, a search bar, and user profile options. The left sidebar shows the company structure, with 'MAGICDUST BOX' selected and '(NCE) Exchange Online Kiosk (1)' highlighted. The main content area displays the subscription details for '(NCE) Exchange Online Kiosk' under the account 'ABBIE BOX S.A.C. > MAGICDUST BOX > (NCE) Exchange Online Kiosk (378176)'. A blue banner at the top of the main content area states: 'This account has price protection till 2024-02-03 18:17 UTC'. The pricing section shows a 'Cost' of 1.99 \$ (Monthly fee) and a 'Selling price' of 3.00 \$ (+0.60 \$ Monthly fee). Below the pricing, there are tabs for 'CONFIGURATION', 'SERVICE INFO', 'AVAILABLE SERVICES', and 'AUDIT LOG'. The 'ORDER DETAILS' section includes a table with the following information:

Field	Value
Subscription Name	(NCE) Exchange Online Kiosk
Quantity	1
Billing Type	Monthly (with 1-month commitment) - P1M
Microsoft Tenant Id	98cea72b-720a-4411-ac6d-ac31ba900a92
MPN ID (Reseller)	6395965
OfferId	CFQ7TTCOLH0L:0001:Commercial

The 'CANCELATION' section includes 'About cancellation' information: 'Subscription cancellation is only allowed within 7 days from purchase moment or subscription renewal.' The 'LICENSE REDUCTION' section includes 'About license reduction' information: 'License reduction is only allowed within 7 days of purchasing new licenses on the subscription. View the total quantity currently eligible for'. The bottom navigation bar contains icons for 'NEW SERVICE', 'TERMINATE', 'RESET PRICE PROTECTION', 'MOVE', 'CHANGE STATUS', 'RENEW', and 'UPGRADE'. A 'Self Help' button is visible on the right side of the main content area.

