

Cómo cancelar una suscripción de forma inmediata en el portal Intcomex Cloud Platform (ICP)



Cómo cancelar una suscripción de forma inmediata

Intcomex Cloud Platform

Hacemos clic sobre la suscripción que deseamos cancelar

The screenshot displays the Intcomex Cloud management console. The top navigation bar includes the Intcomex Cloud logo, a user profile for Arturo Bejarano, and various utility icons like Home, Marketplace, Quotation Tool, Provisioning, Reporting, and Support. A notification banner at the top states: "This account has price protection till 2022-07-08 08:51 UTC".

The main content area is titled "Exchange Online Kiosk" and shows the following details:

- Cost:** 20.76 \$ prepaid for 12 month(s)
- Selling price:** 24.00 \$ prepaid for 12 month(s)

Navigation tabs include SERVICE CONFIGURATION (selected), SERVICE INFO, AVAILABLE SERVICES, PROVISIONING, AUDIT LOG, and SPECIAL DEAL.

Two main sections are visible:

- SERVICE DETAILS:**

Number of CSP licenses	1
OfferId	35a36b80-270a-44bf-9290-00545d350866
Billing Type	Annually prepaid
- BILLING:**

Billing start date	2021-07-08 08:50 (UTC)
Is billable	true
Contract id	

Below the BILLING section is the **PRE-PAID BILLING** section:

Advance Period End Action	Renew
Advance Period End Date	2022-07-08 08:51 (UTC)

The bottom of the interface features a dark navigation bar with a "+ NEW" button and five action icons: RECREATE PROVISIONING, NEW SERVICE, TERMINATE, RESET PRICE PROTECTION, and MOVE.

Hacemos clic sobre la opción **Terminate** o **Cancelar** ubicado en la barra inferior

COMPANY STRUCTURE

All companies

Search

- PSO OUTDOOR S.A.C.
 - Azure Plan (psooutdoor)
 - Exchange Online Kiosk (1)**
 - Microsoft Organization tenant (psoaoutdoor.onmicrosoft.com)

This account has price protection till 2022-12-21 22:24 UTC

Intcomex Bermuda > ABBIE BOX > PSO OUTDOOR S.A.C. > Exchange Online Kiosk (300027)

Exchange Online Kiosk

Cost 20.40 \$ prepaid for 12 month(s) ⓘ

Selling price 24.00 \$ prepaid for 12 month(s) ⓘ

SERVICE CONFIGURATION SERVICE INFO AVAILABLE SERVICES PROVISIONING AUDIT LOG SPECIAL DEAL

SERVICE DETAILS

Number of CSP licenses	1
Subscription start date	2021-12-21T00:00:00Z
Subscription end date	2022-12-21T00:00:00Z
OcpSubscriptionId	7E2CFD2C-7576-4EA9-B8D9-71B4CDD38214
OfferId	35a36b80-270a-44bf-9290-00545d350866
Billing Type	Annually prepaid

BILLING

Billing start date	2021-12-21 22:24 (UTC)
Is billable	true
Contract ID	

PRE-PAID BILLING

Advance period end action	Renew
Advance period end date	2022-12-21 22:25 (UTC)

+ NEW

RECREATE PROVISIONING NEW SERVICE **TERMINATE** RESET PRICE PROTECTION MOVE

Hacemos clic en la opción **Terminate now** o **Cancelar ahora** y marcamos la casilla **Send to backend**. Luego, hacemos clic sobre el botón Continúe o Continuar

The screenshot displays the Intcomex portal interface. At the top, navigation links include Home, Marketplace, Quotation Tool, Provisioning, Reporting, and Support. The user's name, Arturo Bejarano, is in the top right. The main content area shows the 'Exchange Online Kiosk' details for PSO OUTDOOR S.A.C., including a cost of 20.40 \$ and a selling price of 24.00 \$, both prepaid for 12 months. A modal dialog titled 'Subscription termination' is open in the center. The dialog text reads: 'You are about to terminate 1 subscription(s) of PSO OUTDOOR S.A.C.. By terminating Exchange Online Kiosk you'll delete all subscription information.' It lists the subscription to be terminated: 'Exchange Online Kiosk (1)'. There are two radio buttons: 'Terminate now' (selected) and 'Schedule termination'. A yellow warning banner states: 'Once terminated, the subscription can't be restored and all the information will be deleted from servers! Recreating the same subscription will not bring back the content.' Below this, the 'Send to backend' checkbox is checked. A blue 'Continue' button is located at the bottom right of the dialog. The background shows a table with columns for 'end date' and 'end date', with values like '2021-12-21 22:24 (UTC)' and '2022-12-21 22:25 (UTC)'. At the bottom of the page, there is a navigation bar with icons for 'RECREATE PROVISIONING', 'NEW SERVICE', 'TERMINATE', 'RESET PRICE PROTECTION', and 'MOVE', along with a '+ NEW' button.

Escogemos el motivo por el cual estamos cancelando la suscripción y marcamos las dos casillas que se muestran. Luego, hacemos clic en el botón **Terminate now** o **Cancelar ahora**

The screenshot shows the Intcomex portal interface. At the top, there is a navigation bar with the Intcomex logo and various menu items: Home, Marketplace, Quotation Tool, Provisioning, Reporting, and Support. The user's name, Arturo Bejarano, is visible in the top right corner. Below the navigation bar, the breadcrumb trail reads: Intcomex Bermuda > ABBIE BOX > PSO OUTDOOR S.A.C. > Exchange Online Kiosk (300027). A notification banner at the top states: "This account has price protection till 2022-12-21 22:24 UTC".

The main content area displays the "COMPANY STRUCTURE" for "PSO OUTDOOR S.A.C.". Underneath, there is a list of services, with "Exchange Online Kiosk (1)" selected. A modal dialog box titled "Subscription termination" is open in the center. It contains the following text and options:

Please provide a reason for terminating the subscription.:

- Service upgraded
- Change billing type of service
- Service no longer needed
- Service too expensive
- Company moved to competitor
- Company out of business
- Mistake in the order
- Other

At the bottom of the dialog, there are two checked checkboxes:

- I understand that terminating a subscription and account is **irreversible, permanent** and **effective immediately after termination.**
- Send to backend

At the bottom right of the dialog, there are two buttons: "Back" and "Terminate now". The "Terminate now" button is highlighted in blue.

The background of the portal shows a table with columns for "end date" and "end date", with values "2021-12-21 22:24 (UTC)" and "2022-12-21 22:25 (UTC)". There are also buttons for "AUDIT LOG" and "SPECIAL DEAL".

At the bottom of the portal, there is a navigation bar with icons for "NEW", "RECREATE PROVISIONING", "NEW SERVICE", "TERMINATE", "RESET PRICE PROTECTION", and "MOVE".

Finalmente, se muestra un mensaje en donde se confirma que la suscripción se ha cancelado correctamente

The screenshot displays a web application interface for managing subscriptions. The top navigation bar includes the 'INTCOMEX' logo and menu items: Home, Marketplace, Quotation Tool, Provisioning, Reporting, and Support. The user 'Arturo Bejarano' is logged in. The main content area shows the 'Exchange Online Kiosk' details for 'Intcomex Bermuda > ABBIE BOX > PSO OUTDOOR S.A.C. > Exchange Online Kiosk (300027)'. A notification banner at the top states: 'This account has price protection till 2022-12-21 22:24 UTC'. Below this, the subscription details are shown: 'Cost 20.40 \$ prepaid for 12 month(s)' and 'Selling price 24.00 \$ prepaid for 12 month(s)'. A central modal window displays a blue checkmark icon and the message: 'Subscription successfully terminated! All subscription information is deleted.' with a 'Done' button. The background shows a table with columns for 'Audit Log' and 'Special Deal', and a bottom navigation bar with icons for 'NEW', 'RECREATE PROVISIONING', 'NEW SERVICE', 'TERMINATE', 'RESET PRICE PROTECTION', and 'MOVE'.

COMPANY STRUCTURE

All companies

Search

PSO OUTDOOR S.A.C.

- Azure Plan (psooutdoor)
- Exchange Online Kiosk (1)
- Microsoft Organization tenant (psoaoutdoor.onmicros...

This account has price protection till 2022-12-21 22:24 UTC

Intcomex Bermuda > ABBIE BOX > PSO OUTDOOR S.A.C. > Exchange Online Kiosk (300027)

Exchange Online Kiosk

Cost 20.40 \$ prepaid for 12 month(s)

Selling price 24.00 \$ prepaid for 12 month(s)

AUDIT LOG SPECIAL DEAL

2021-12-21 22:24 (UTC)

true

end Renew

Advance period end date 2022-12-21 22:25 (UTC)

Subscription successfully terminated!

All subscription information is deleted.

Done

NEW

RECREATE PROVISIONING NEW SERVICE TERMINATE RESET PRICE PROTECTION MOVE