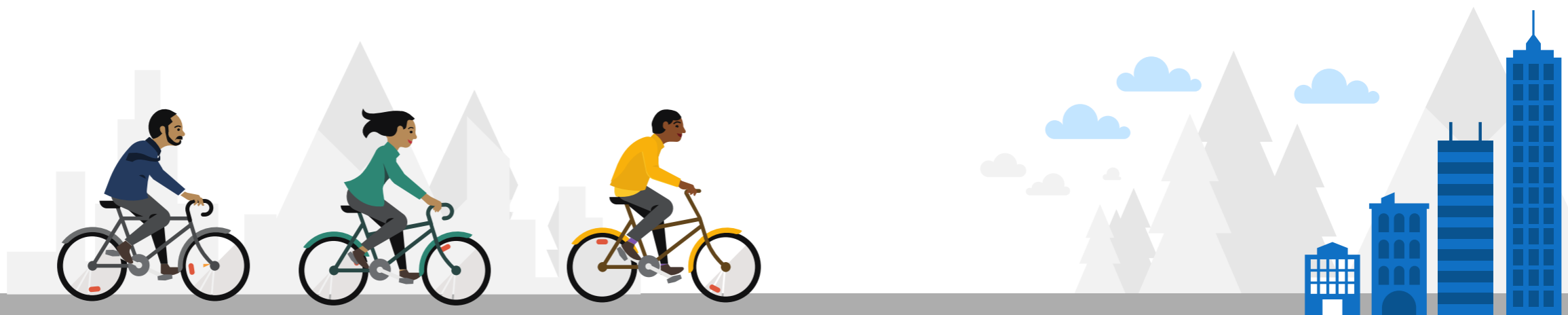


Intcomex Cloud Platform

Funcionalidad - Change Status

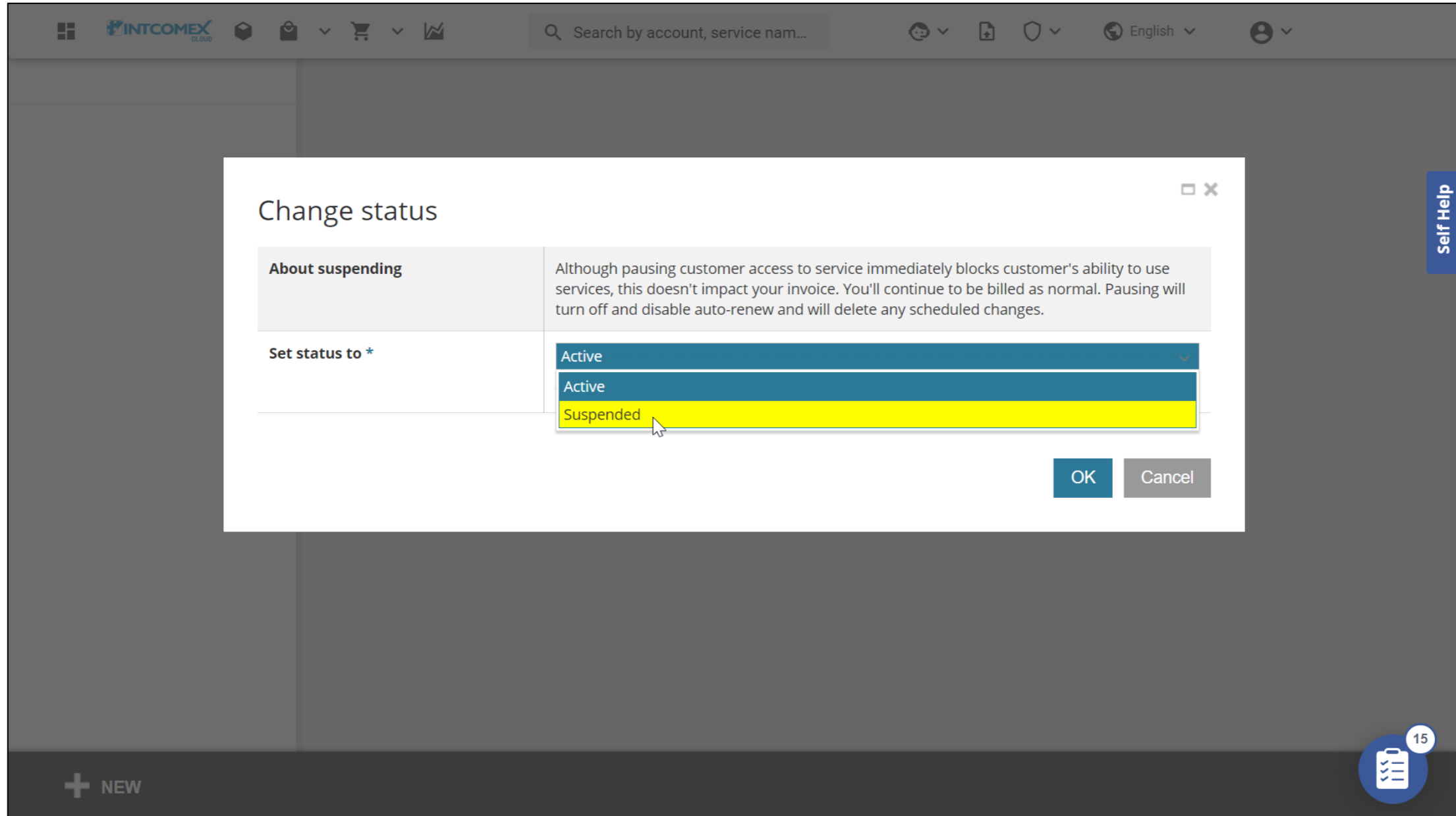


| Change Status



Change Status: Introducción

Una suscripción NCE puede cambiar de estado en cualquier momento mediante la funcionalidad **CHANGE STATUS**. El cambio de estado Activo a Suspendido generará un corte temporal del servicio y acceso a los archivos, pero no suspenderá ni cancelará la facturación hasta el fin del compromiso.



The screenshot displays the Intcomex Cloud user interface. At the top, there is a navigation bar with the Intcomex Cloud logo, a search bar, and various utility icons. A 'Self Help' button is visible on the right side. The main content area is dominated by a 'Change status' dialog box. This dialog box contains the following elements:

- Change status**: Title of the dialog box.
- About suspending**: A section with a grey background containing the text: "Although pausing customer access to service immediately blocks customer's ability to use services, this doesn't impact your invoice. You'll continue to be billed as normal. Pausing will turn off and disable auto-renew and will delete any scheduled changes."
- Set status to ***: A section with a dropdown menu. The dropdown is open, showing two options: "Active" (highlighted in blue) and "Suspended" (highlighted in yellow). A mouse cursor is pointing at the "Suspended" option.
- OK** and **Cancel**: Two buttons at the bottom right of the dialog box.

At the bottom of the interface, there is a '+ NEW' button on the left and a notification icon with the number '15' on the right.

Reset Price Protection: Aplicación

Como primer paso, hacemos clic sobre la suscripción NCE respectiva y luego hacemos clic sobre el botón **CHANGE STATUS**.

The screenshot displays the Intcomex Cloud user interface. At the top, there is a navigation bar with the Intcomex Cloud logo, a search bar, and user profile information. The left sidebar shows the 'COMPANY STRUCTURE' with a tree view containing 'MAGICDUST BOX' and its sub-items, including '(NCE) Exchange Online Kiosk (1)'. The main content area shows the details for the '(NCE) Exchange Online Kiosk' subscription, including a notification that price protection is active until 2023-06-09. Below this, there are tabs for 'CONFIGURATION', 'SERVICE INFO', 'AVAILABLE SERVICES', and 'AUDIT LOG'. The 'ORDER DETAILS' section contains a table with the following information:

Subscription Name	(NCE) Exchange Online Kiosk
Quantity	1
Billing Type	Monthly (with 1-month commitment) - P1M
Microsoft Tenant Id	98cea72b-720a-4411-ac6d-ac31ba900a92
MPN ID (Reseller)	6395965
OfferId	CFQ7TTCOLH0L:0001:Commercial

To the right of the 'ORDER DETAILS' table, there are sections for 'CANCELATION' and 'LICENSE REDUCTION'. The 'CANCELATION' section includes 'About cancelation' (Subscription cancellation is only allowed within 7 days from purchase moment or subscription renewal) and 'Cancel until' (2023-05-16 20:44 (UTC)). The 'LICENSE REDUCTION' section includes 'About license reduction' (License reduction is only allowed within 7 days of purchasing new). At the bottom of the interface, there is a dark navigation bar with several icons: '+ NEW', 'NEW SERVICE', 'TERMINATE', 'RESET PRICE PROTECTION', 'MOVE', 'CHANGE STATUS' (highlighted with a hand cursor), 'RENEW', and 'UPGRADE'. A notification badge with the number '15' is visible in the bottom right corner.

Reset Price Protection: Aplicación

Luego, hacemos clic en la lista **Set status to** y seleccionamos la opción **Suspended**.

The screenshot displays the Intcomex Cloud interface. At the top, there is a navigation bar with the Intcomex Cloud logo, a search bar, and various utility icons. A 'Change status' dialog box is centered on the screen. The dialog box has a title bar with a close button. It contains a section 'About suspending' with the following text: 'Although pausing customer access to service immediately blocks customer's ability to use services, this doesn't impact your invoice. You'll continue to be billed as normal. Pausing will turn off and disable auto-renew and will delete any scheduled changes.' Below this is a 'Set status to *' section with a dropdown menu. The dropdown menu is open, showing 'Active' and 'Suspended' options, with 'Suspended' highlighted in yellow and a mouse cursor pointing to it. There are 'OK' and 'Cancel' buttons at the bottom right of the dialog. The background shows the Intcomex Cloud dashboard with a search bar, navigation icons, and a 'Self Help' button on the right side.

Reset Price Protection: Aplicación

A continuación hacemos clic en el botón **OK** para guardar el cambio.

INTCOMEX CLOUD

Search by account, service nam...

English

COMPANY STRUCTURE

All companies

Search

MAGICDUST BOX

(NCE) Exchange O

luca.fernandez@ma

Microsoft Organiza

Self Help

Change status

About suspending	Although pausing customer access to service immediately blocks customer's ability to use services, this doesn't impact your invoice. You'll continue to be billed as normal. Pausing will turn off and disable auto-renew and will delete any scheduled changes.
Set status to *	<p>Suspended</p> <p>This will suspend access to services but you will still continue paying</p>

OK Cancel

+ NEW

15

Reset Price Protection: Aplicación

Cuando el cambio se haya efectuado, se podrá visualizar el estado de la suscripción en el campo **Subscription status**.

The screenshot displays the Intcomex Cloud management interface. On the left, the 'COMPANY STRUCTURE' sidebar shows the hierarchy: All companies > MAGICDUST BOX > (NCE) Exchange Online Kiosk (1). The main content area shows a notification: 'This account has price protection till 2023-06-09 00:00 UTC'. Below this, the breadcrumb path is 'ABBIE BOX S.A.C. > MAGICDUST BOX > (NCE) Exchange Online Kiosk (395830)'. The title is '(NCE) Exchange Online Kiosk'. Two price cards are shown: 'Cost' at 1.99 \$ Monthly fee (Per 1 month(s)) and 'Selling price' at 3.00 \$ Monthly fee (Per 1 month(s)). Navigation tabs include CONFIGURATION, SERVICE INFO, AVAILABLE SERVICES, and AUDIT LOG. The 'PARTNER CENTER ORDER DETAILS' table shows the 'Subscription status' as 'Suspended'. Other details include OrderId, AlternateId, CartId, OcpSubscriptionId, and Provisioning Id. The 'BILLING' section shows 'Billing start date' as 2023-05-09 20:44 (UTC) and 'Contract ID'. The 'COMMITMENT DETAILS' section shows 'Auto-renew' set to 'Renew'. A bottom navigation bar contains icons for NEW SERVICE, TERMINATE, RESET PRICE PROTECTION, MOVE, CHANGE STATUS, RENEW, and UPGRADE. A 'Self Help' button is on the right, and a notification badge with '15' is in the bottom right corner.

COMPANY STRUCTURE

All companies

Search

MAGICDUST BOX

(NCE) Exchange Online Kiosk (1)

luca.fernandez@magicdustbox.com

Microsoft Organization tenant (magicdustbox.onmicrosoft.com)

This account has price protection till 2023-06-09 00:00 UTC

ABBIE BOX S.A.C. > MAGICDUST BOX > (NCE) Exchange Online Kiosk (395830)

(NCE) Exchange Online Kiosk

Cost: 1.99 \$ Monthly fee (Per 1 month(s))

Selling price: 3.00 \$ Monthly fee (Per 1 month(s))

CONFIGURATION SERVICE INFO AVAILABLE SERVICES AUDIT LOG

PARTNER CENTER ORDER DETAILS

Subscription status	Suspended
OrderId	b5e6a2fe031b
AlternateId	b5e6a2fe031b
CartId	3435188b-de50-4776-954f-3df32146688c
OcpSubscriptionId	c8cd2511-9094-426d-d30e-8be3d8b70c69
Provisioning Id	80b2d799-d2ba-4d2a-8842-fb0d0f3a4b82

Licenses available for reduction: Total quantity: 0

BILLING

Billing start date: 2023-05-09 20:44 (UTC)

Contract ID

COMMITMENT DETAILS

Auto-renew: Renew

NEW SERVICE TERMINATE RESET PRICE PROTECTION MOVE CHANGE STATUS RENEW UPGRADE

Self Help

15

