INTCOMEX CLOUD

# User guide

## GDAP Permissions analytics

Last updated: May 23rd, 2024

Intcomex Cloud Operations

# User guide—

## GDAP Permissions analytics

## Overview

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# GDAP Permissions analytics: Overview

The GDAP link must be accepted whenever the end customer needs our support or requires provisioning of an Azure Plan subscription.

There are two types of GDAP permissions:

**1. 180-day permissions:** Assigned to new tenants, providing access for 180 days (6 months).

**2. 730-day permissions:** Assigned to existing tenants for 730 days (2 years), or to new tenants once the initial 180-day period has expired.

After these time periods (180 or 730 days), the end customer will need to accept a new GDAP link to continue receiving support.

Please note that this permission can be removed at any time.

***For instructions on accepting the GDAP link, please refer to the User Guide - GDAP Functionality****

# User guide—

## GDAP Permissions analytics

## Steps to follow

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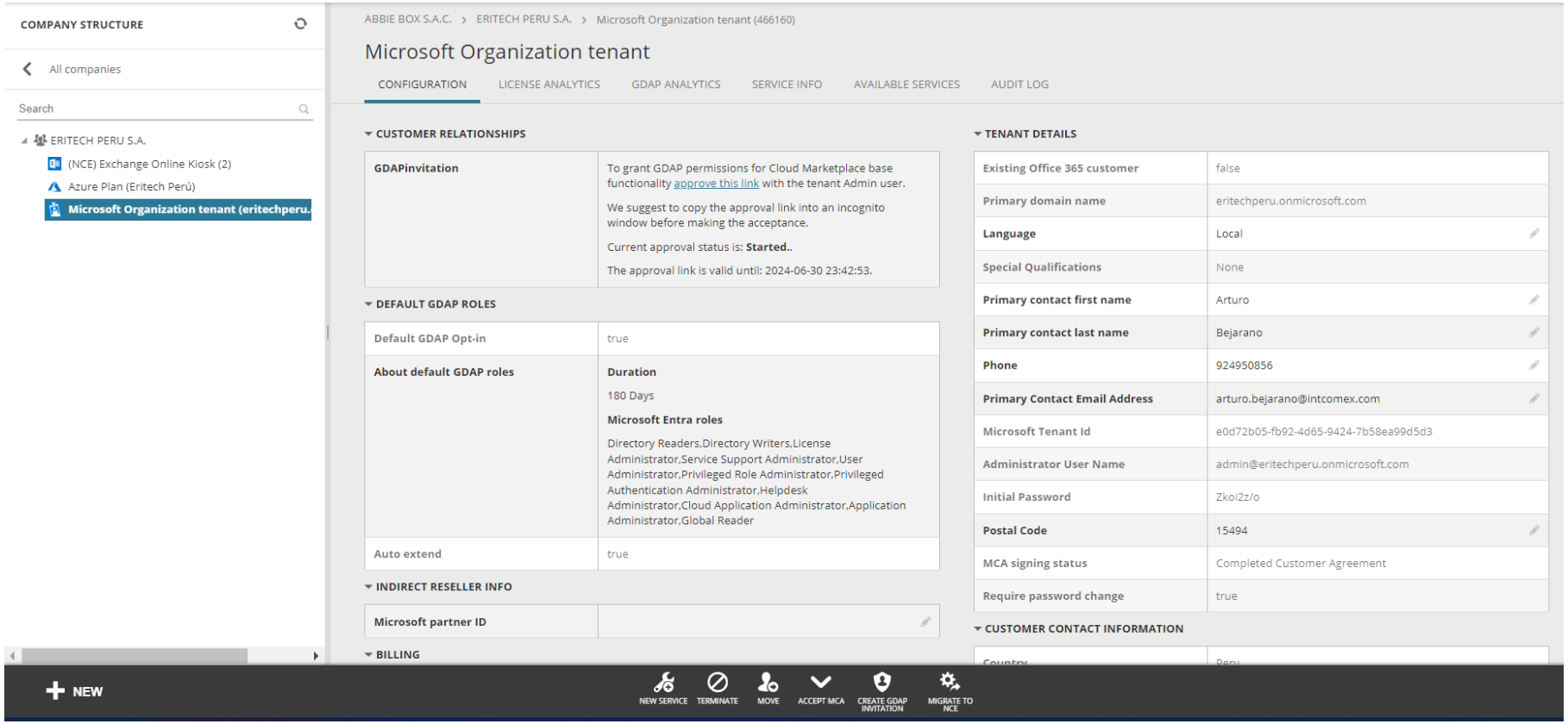
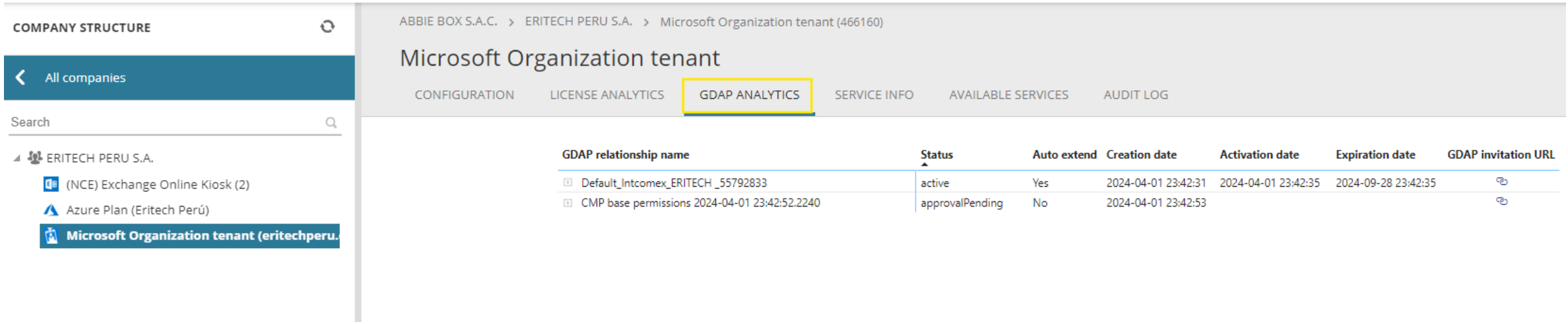
# GDAP Permissions analytics: Steps to follow

First, click on the tenant you want to view GDAP permissions analytics for.



# GDAP Permissions analytics: Steps to follow

Next, click on the **GDAP Analytics** tab and wait for the information to update.



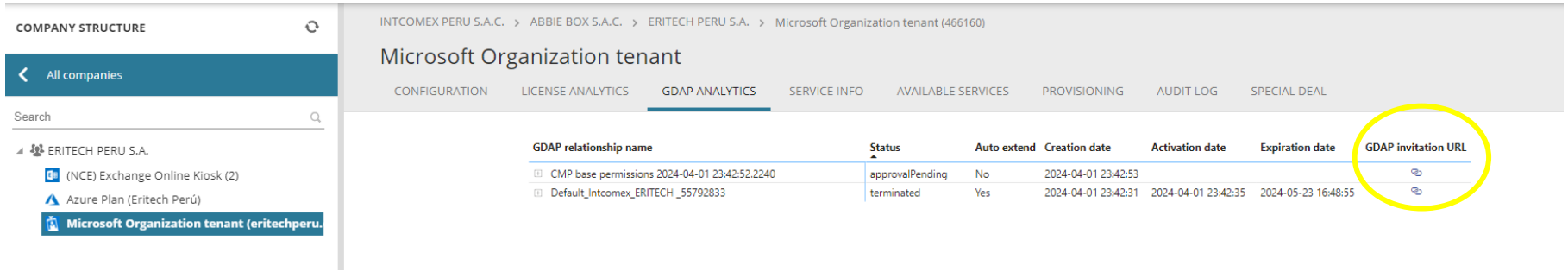
# GDAP Permissions analytics: Steps to follow

The GDAP permission status options are:

1. Active: Permission granted
2. Approval Pending: Awaiting approval
3. Terminated: Permission removed

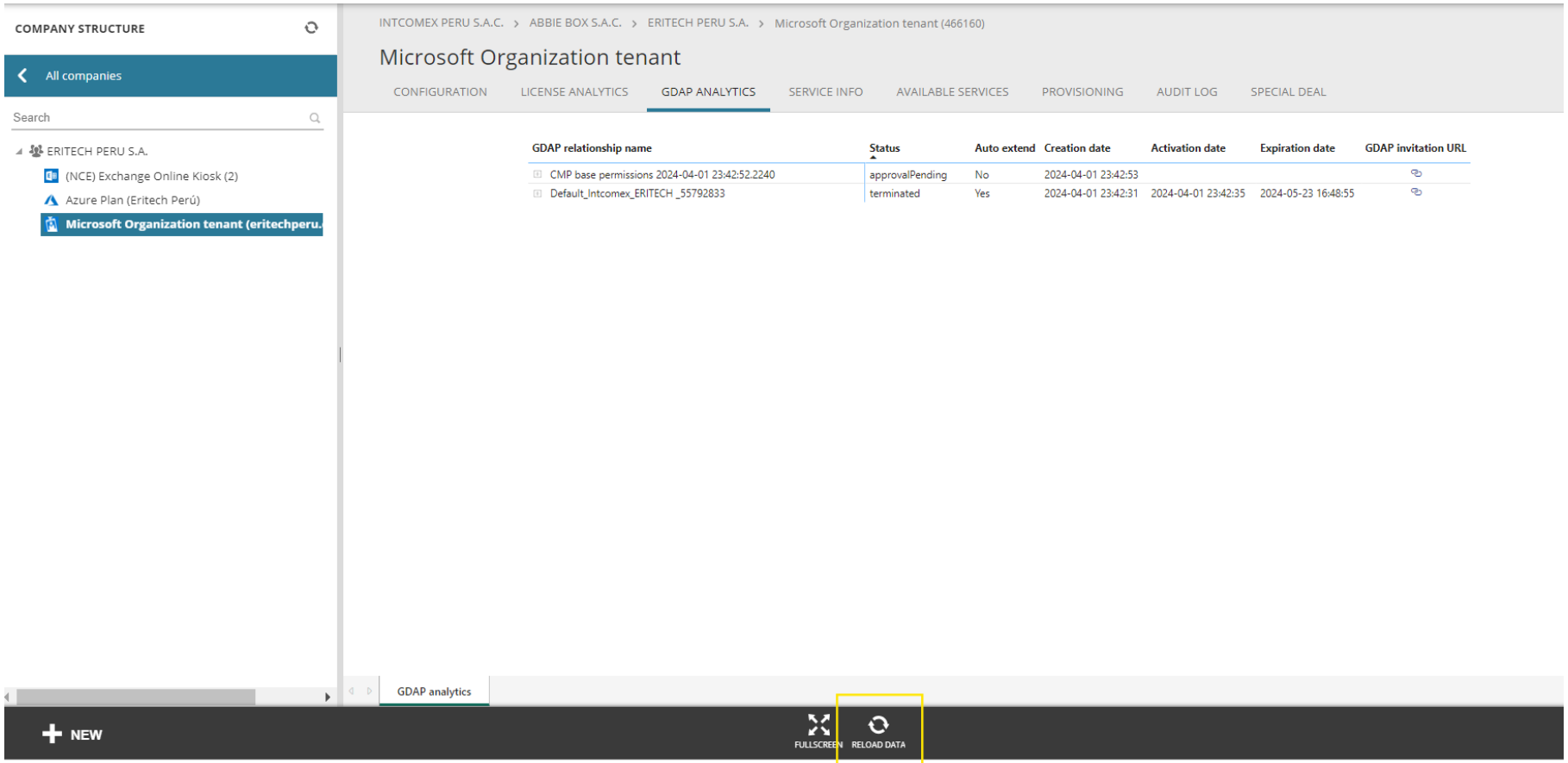
| GDAP relationship name | Status |
|---|---|
| Default_Intcomex_ERITECH _55792833 | active |
| CMP base permissions 2024-04-01 23:42:52.2240 | approvalPending |
| Default_Intcomex_ERITECH _55792833 | terminated |

You can also access the GDAP permissions link directly from this window.



# GDAP Permissions analytics: Steps to follow

To update the information, simply click ‘Reload Data’ at the bottom of the window.



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