

# User Guide

## Suspension of an Azure Plan subscription

Last update: April 18, 2024  
Intcomex Cloud Operations





# User Guide—

Suspension of an Azure Plan subscription

## Introduction

Intcomex Cloud Operations





# Suspension of an Azure Plan subscription: Introduction

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Azure Plan subscriptions provisioned in the Intcomex Cloud Platform portal do not yet have the option to perform an automated suspension or cancellation of the service.

This manual will indicate the procedure to be performed to perform a proper suspension of Azure Plan and thus the respective consumption cut.





# User Guide—

## Suspension of an Azure Plan subscription Procedure

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# Suspension of an Azure Plan subscription: Procedure

As a first step, we click on the Azure Plan subscription provisioned in ICP that we want to suspend.

The screenshot shows the Intcomex Cloud portal interface. On the left, the 'COMPANY STRUCTURE' sidebar lists 'ERITECH PERU S.A.' with a search bar. Under it, 'Azure Plan (Eritech Perú)' is highlighted. The main content area shows the 'Azure Plan' configuration for 'ABBIE BOX S.A.C. > ERITECH PERU S.A. > Azure Plan (467393)'. The 'CONFIGURATION' tab is active, displaying several sections:

- FORECAST AND THRESHOLDS**

Forecast updated timestamp	2024-04-18 19:02:02 (UTC)
Monthly bill forecast (End customer)	Current month: 0 USD. Change of NaN in comparison to last invoice of 0 USD.
Current forecast value (End customer)	0.0
Threshold (End customer)	1000
Email recipients (End customer threshold)	cloudsecurity@eritechperu.com
- BILLING MODE**

About billing mode	All charges in the invoice will be aggregated on the Azure Plan level.
Billing mode	Aggregated
- AZURE PLAN DETAILS**

Transfer Legacy Azure Subscription	false
Azure plan name	Eritech Perú
OfferId	DZH318Z0BPS6:0001
Azure Portal URL	<a href="https://portal.azure.com/eritechperu.onmicrosoft.com">https://portal.azure.com/eritechperu.onmicrosoft.com</a>
Subscription start	04/08/2024 00:00:00
- SYNCHRONIZATION DETAILS**

Last sync	2024-04-18 04:53 (UTC)
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The bottom navigation bar includes icons for 'NEW', 'NEW SERVICE', 'TERMINATE', 'MOVE', 'ADD AZURE SUBSCRIPTION', 'COST MANAGEMENT', 'GET RAW DATA', and 'MANAGE SECURITY'.



# Suspension of an Azure Plan subscription: Procedure

Then, we go to the **AZURE PLAN DETAILS** section located on the right side of the **CONFIGURATION** section. Then copy the information shown in the **Azure Plan name**, **OcpSubscriptionId** and **Microsoft Tenant Id** fields.

INTCOMEX CLOUD

Search by account, service nam...

English

COMPANY STRUCTURE

All companies

Search

ERITECH PERU S.A.

- (NCE) Exchange Online Kiosk (1)
- Azure Plan (Eritech Perú)**
- Microsoft Organization tenant (eritechperu.onmicrosoft.com)

ABBIE BOX S.A.C. > ERITECH PERU S.A. > Azure Plan (467393)

## Azure Plan

CONFIGURATION PERMISSIONS AZURE INSIGHTS FOR ENDCUSTOMER SERVICE INFO AVAIL >

Current forecast value (End customer)	0.0
Threshold (End customer)	1000
Email recipients (End customer threshold)	cloudsecurity@eritechperu.com

SYNCHRONIZATION DETAILS

Last sync timestamp	2024-04-18 04:53 (UTC)
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PARTNER CENTER ORDER DETAILS

OrderId	g6d3qgyiHBmYjA6F-0MzSal7e_LOXzhL1
AlternateId	e391999a2bd6

BILLING

AZURE PLAN DETAILS

Transfer Legacy Azure Subscription	false
Azure plan name	Eritech Perú
OfferId	DZH318Z0BPS6:0001
Azure Portal URL	<a href="https://portal.azure.com/eritechperu.onmicrosoft.com">https://portal.azure.com/eritechperu.onmicrosoft.com</a>
Subscription start date	04/08/2024 00:00:00
Subscription end date	12/31/9999 23:59:59
OcpSubscriptionId	0e40f523-b5c7-46d5-cc41-9666b76f35c8
Microsoft Tenant Id	e0d72b05-fb92-4d65-9424-7b58ea99d5d3

+ NEW

NEW SERVICE TERMINATE MOVE ADD AZURE SUBSCRIPTION COST MANAGEMENT GET RAW DATA MANAGE SECURITY



# Suspension of an Azure Plan subscription: Procedure

Next, we send an email to the support team: Advanced Cloud Support (support@acsupport.cloud) where we only request the suspension of the Azure Plan subscription indicating the console (country) where we are located and the information obtained in the previous step.

Solicitud de suspensión de Azure Plan: Eritech Perú

Mensaje Insertar Aplicar formato al texto Dibujar Opciones

Adjuntar Vincular Firma Imágenes Emoji Tabla Aplicaciones Encuestas Letsignit Ideas Jira Componentes de Programando  
archivo Add-in Viva Cloud Loop sondeo  
Incluir Complementos Colaborar Buscar hora

Enviar

Public Data - Datos Públicos

Para: Support Acsupport Cloud

CC:

Solicitud de suspensión de Azure Plan: Eritech Perú Borrador guardado a las 16:37

Hola equipo de soporte,

Por favor su apoyo su suspendiendo la siguiente suscripción de Azure Plan aprovisionada en ICP:

- País: Intcomex Perú
- Azure Plan name: Eritech Perú
- OcpSubscriptionId: 0e40f523-b5c7-46d5-cc41-9666b76f35c8
- Microsoft Tenant Id: e0d72b05-fb92-4d65-9424-7b58ea99d5d3

Saludos,  
Arturo Bejarano



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Important note

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# Suspension of an Azure Plan subscription: Important note

It is important to note that the **TERMINATE** button will not effect any suspension of an Azure Plan subscription, neither the ICP portal nor the Microsoft system. Therefore, if the respective suspension is not requested through the support team, the consumption will continue to be generated on a regular basis.

**COMPANY STRUCTURE**

All companies

Search

ERITECH PERU S.A.

- (NCE) Exchange Online Kiosk (1)
- Azure Plan (Eritech Perú)**
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**Azure Plan**

CONFIGURATION PERMISSIONS AZURE INSIGHTS FOR ENDCUSTOMER SERVICE INFO AVAIL

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**BILLING MODE**

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**AZURE PLAN DETAILS**

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Azure plan name	Eritech Perú
OfferId	DZH318Z0BPS6:0001
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Subscription start	04/08/2024 00:00:00

**SYNCHRONIZATION DETAILS**

Last sync	2024-04-18 04:53 (UTC)
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**NEW SERVICE** **TERMINATE** **MOVE** **ADD AZURE SUBSCRIPTION** **COST MANAGEMENT** **GET RAW DATA** **MANAGE SECURITY**

