INTCOMEX CLOUD

User Guide

Suspension of an Azure Plan subscription

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Intcomex Cloud Operations

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Suspension of an Azure Plan subscription

Introduction

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Suspension of an Azure Plan subscription: Introduction

Azure Plan subscriptions provisioned in the Intcomex Cloud Platform portal do not yet have the option to perform an automated suspension or cancellation of the service.

This manual will indicate the procedure to be performed to perform a proper suspension of Azure Plan and thus the respective consumption cut.

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Procedure

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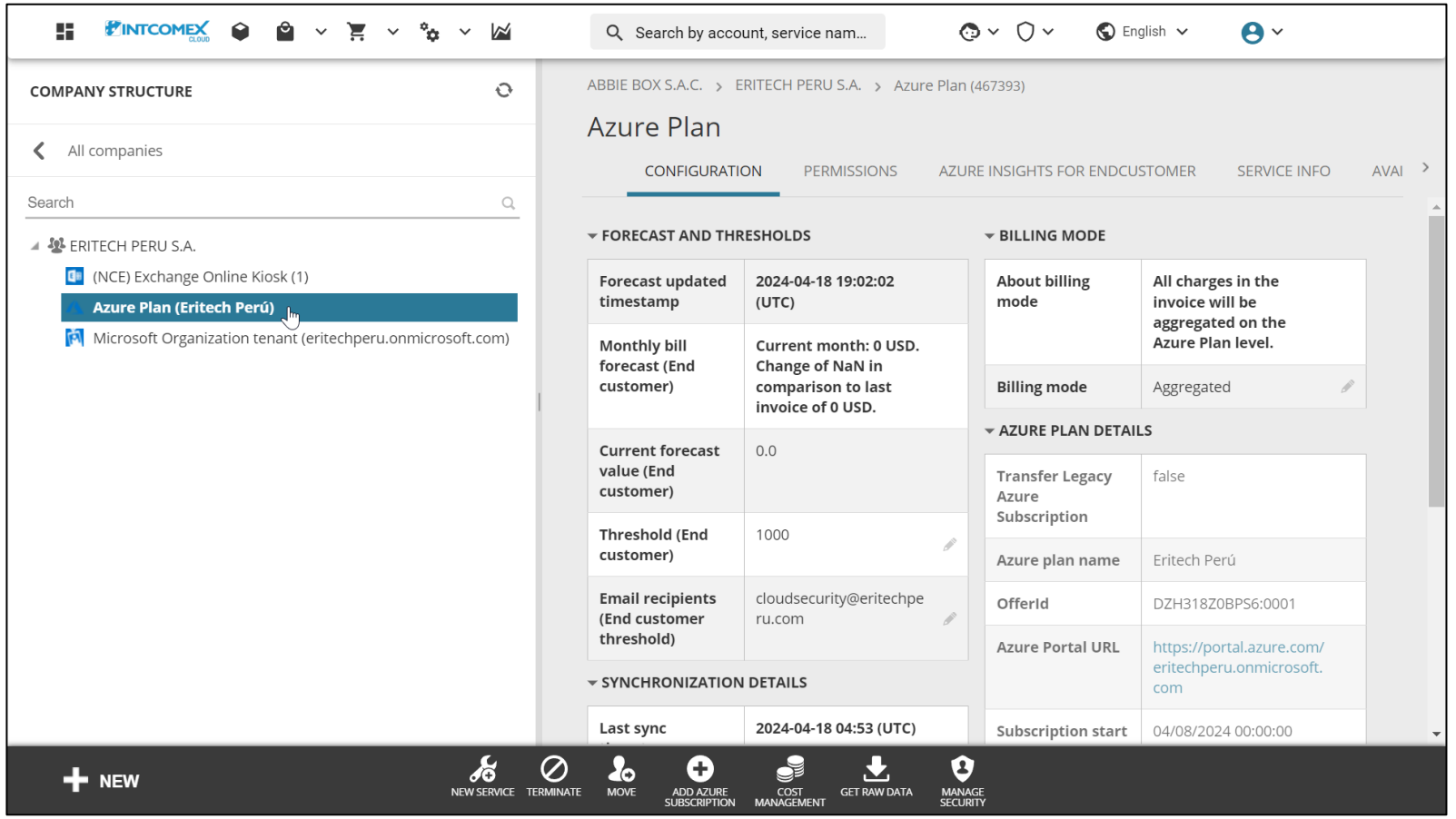
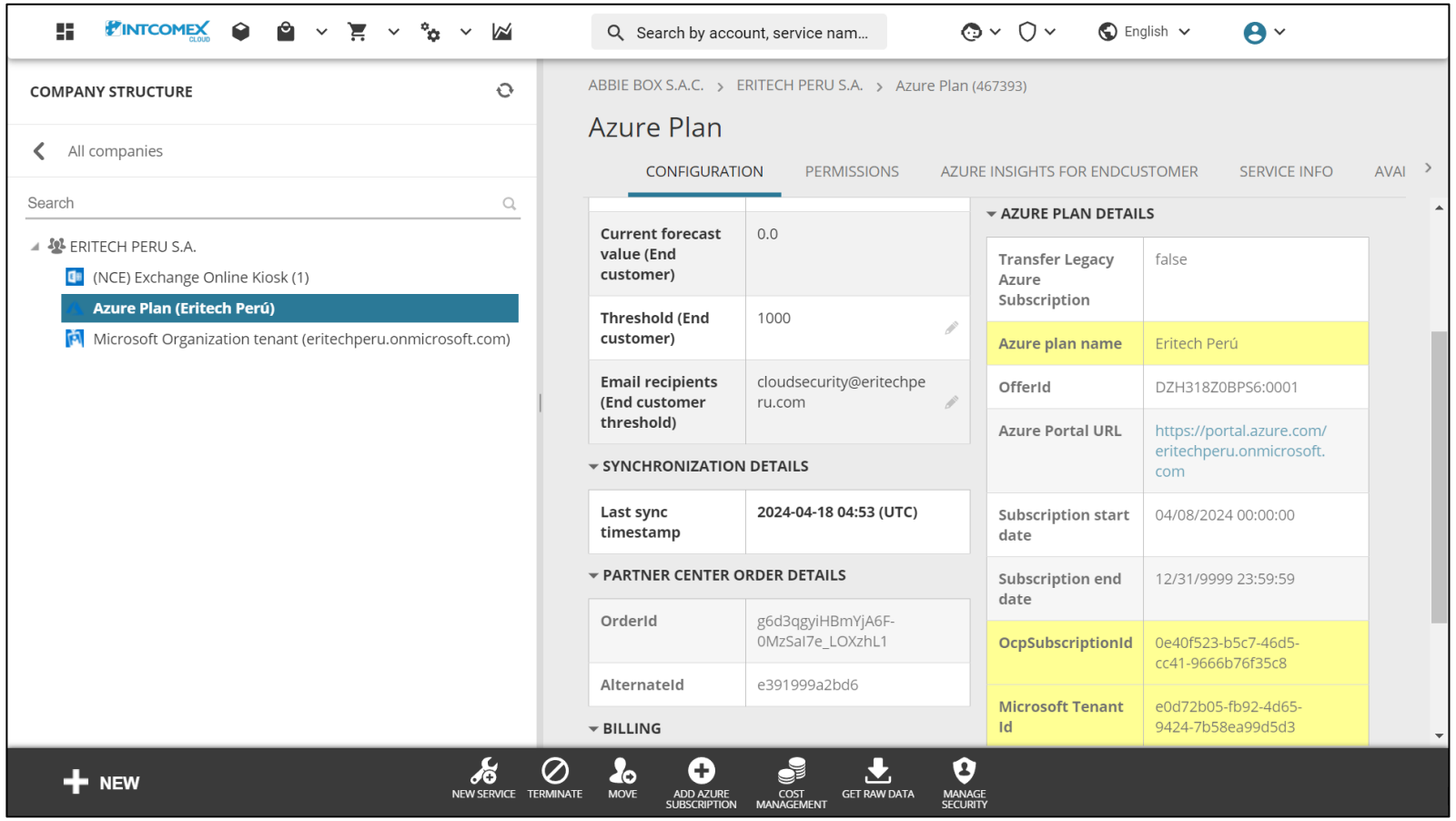
Suspension of an Azure Plan subscription: Procedure

As a first step, we click on the Azure Plan subscription provisioned in ICP that we want to suspend.



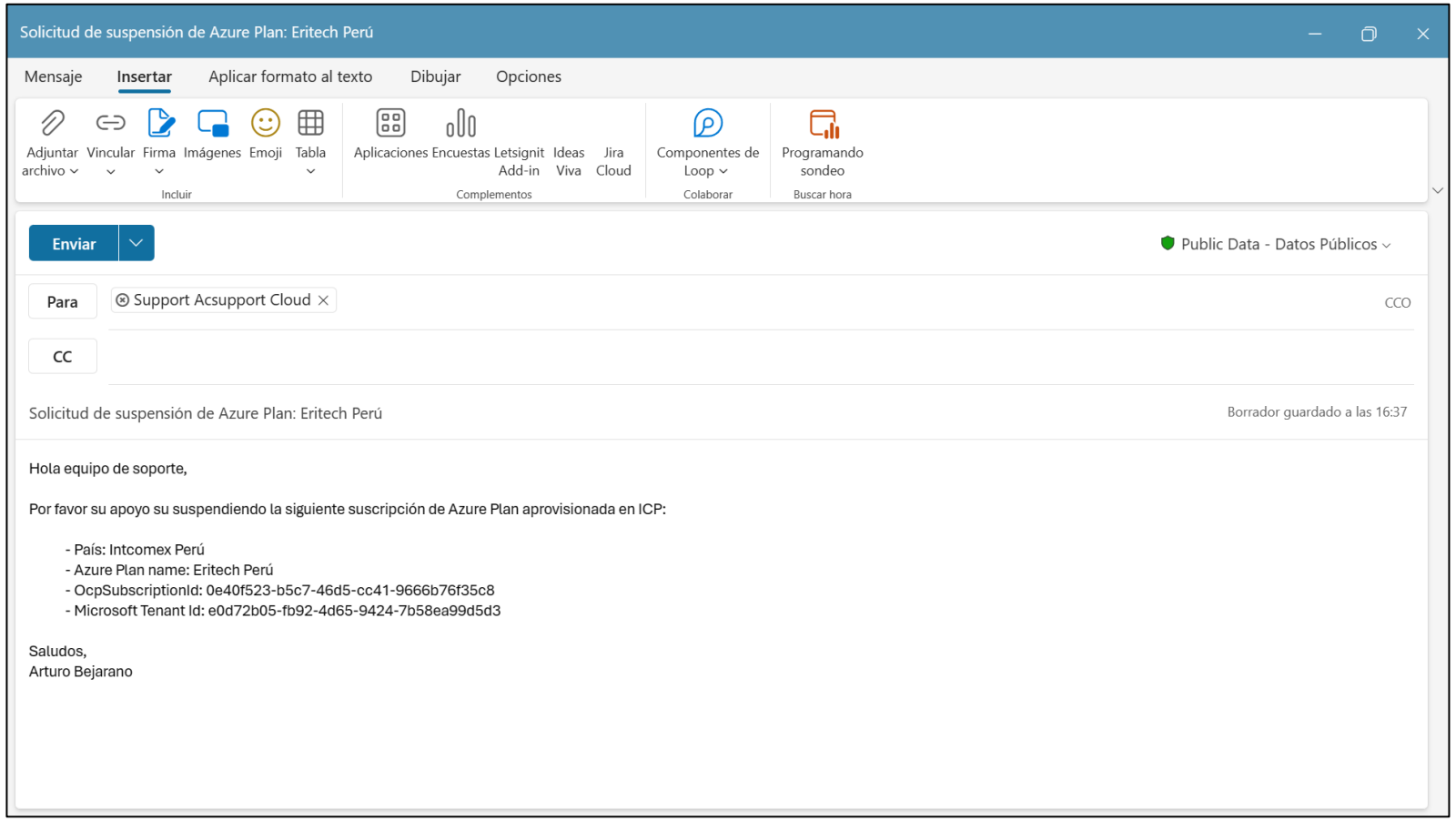
Suspension of an Azure Plan subscription: Procedure

Then, we go to the **AZURE PLAN DETAILS** section located on the right side of the **CONFIGURATION** section. Then copy the information shown in the **Azure Plan name**, **OcpSubscriptionId** and **Microsoft Tenant Id** fields.



Suspension of an Azure Plan subscription: Procedure

Next, we send an email to the support team: Advanced Cloud Support (support@acsupport.cloud) where we only request the suspension of the Azure Plan subscription indicating the console (country) where we are located and the information obtained in the previous step.



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Important note

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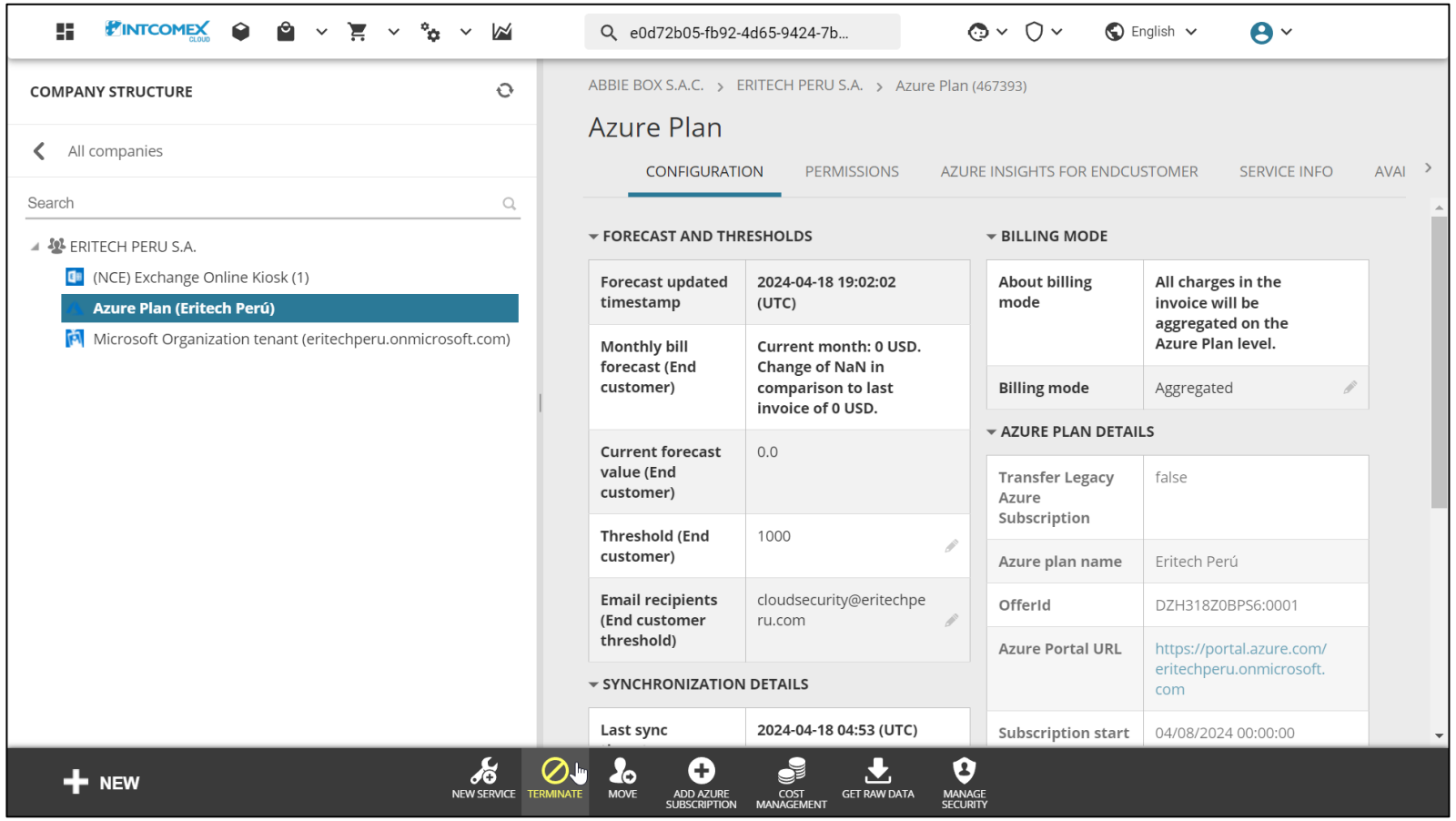
Suspension of an Azure Plan subscription: Important note

It is important to note that the **TERMINATE** button will not effect any suspension of an Azure Plan subscription, neither the ICP portal nor the Microsoft system. Therefore, if the respective suspension is not requested through the support team, the consumption will continue to be generated on a regular basis.



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